

Making the railway system
work better for society.

Terms of Use

The European Centralised Virtual Vehicle Register (ECVVR) is the EU global NVR architecture developed and maintained by the European Union Agency for railways (hereinafter 'ERA' or 'the Agency') pursuant to section 2.2 of the Annex to Commission Decision 2007/756/EC of 9 November 2007 adopting a common specification of the national vehicle register¹.

The ECVVR scope is to allow for the consultation of railway vehicle registrations and their assigned Vehicle Numbers.

These Terms of Use are binding for any user of ECVVR (VVR). By logging in and using it, you accept automatically and irrevocably these Terms of Use.

Please read them carefully before the first use of VVR.

The Agency reserves its right to amend these Terms of Use from time to time following an exchange of views with the relevant authorities and stakeholders without prior notice. Users have the responsibility to check them regularly and will be bound by the amended terms.

1. ECVVR functionalities

ECVVR is a system composed of:

- *a search engine – Virtual Vehicle Register (VVR)- allowing users to access information related to registrations of railway vehicles in EU;*
- *a standard National Vehicle Register – sNVR – that EU Member States can use to manage their data;*
- *a National Vehicle Register Translation Engine – NVR-TE – integrating an existing IT system for railway vehicles registration at national level with the VVR.*

Pursuant to Article 37.3(g) of the Agency Regulation (EU) 2016/796², the Agency shall make publicly available the vehicle registers referred to in Article 47 of Directive (EU) 2016/797³, including via the links to relevant national registers.

Pursuant to the specifications set forth in [Commission Decision 2007/756/EC](#), VVR provides users with a search engine for distributed data to allow them to retrieve data from all the national vehicle registers of the Member States.

¹ OJ L 305, 23.11.2007, p. 30 as amended.

² Regulation (EU) 2016/796 of the European Parliament and of the Council of 11 May 2016 on the European Union Agency for Railways and repealing Regulation (EC) No 881/2004 (OJ L 138, 26.5.2016, p. 1).

³ Directive (EU) 2016/797 of the European Parliament and of the Council of 11 May 2016 on the interoperability of the rail system (OJ L 138, 26.5.2016, p. 44).

2. Users

The users' access rights to VVR are managed by the Registration Entity in each relevant Member State, who is responsible for its National Vehicle Register (NVR).

The access rights to available data registered in the NVRs and accessed to via the VVR are described in section 3.3 of Annex I to Commission Decision 2007/756/EC. They are copied here only for transparency purpose:

<i>Entity</i>	<i>Read rights</i>	<i>Update rights</i>
RE of Member State 'XX'	All data	All data in vehicle register of MS 'XX'
NSA	All data	None
Agency	All data	None
Keeper	All data on vehicles of which it is keeper	None
ECM	All data, except owner's references, of vehicles for which it is ECM	None
Owner	All data on vehicles of which it is owner	None
Railway undertaking	All data, except owner's references, based on one or more vehicle numbers	None
Infrastructure manager	All data, except owner's references, based on one or more vehicle numbers	None
Investigating body referred to in Article 22 of Directive (EU) 2016/798 of the European Parliament and of the Council ⁽¹⁾ and regulatory body referred to in Article 55 of Directive 2012/34/ EU of the European Parliament and of the Council ⁽²⁾	All data on vehicles being checked or audited	None
EC declaration of verification issuing body (the applicant)	All data on vehicles of which it is EC declaration of verification issuing body (the applicant), except owner's references	None
Other legitimate user recognised by NSA or the Agency ⁽³⁾	To be defined as appropriate, duration possibly limited, except owner's references	None
<p>⁽¹⁾ Directive (EU) 2016/798 of the European Parliament and of the Council of 11 May 2016 on railway safety (OJ L 138, 26.5.2016, p. 102).</p> <p>⁽²⁾ Directive 2012/34/EU of the European Parliament and of the Council of 21 November 2012 establishing a single European railway area (OJ L 343, 14.12.2012, p. 32).</p> <p>⁽³⁾ The Agency shall, in cooperation with the NSAs, define the procedure for recognising legitimate users.</p>		

3. Roles and responsibilities

The roles and responsibilities related to the ECVVR and the NVRs are defined in sections 3.2 and 3.3 of Annex I to Commission Decision 2007/756/EC.

Vehicle keepers as providers of the data to Registration Entities (REs) who record the vehicle registrations in the NVR bear the full and sole responsibility for the provided information and for any consequences thereof through consultation of the VVR, including the use of the data by other users. You represent and warrant that you have all the rights, power and authority necessary to submit, register or modify any information that you submit.

4. Disclaimer

Under no circumstances will ERA be liable in any way for any content, including, but not limited to, any errors or omissions in any content, or any loss or damage of any kind incurred as a result of the use of any content made available via VVR.

ERA will not be responsible or liable for any registration, modification and use of your information in accordance with these terms of use.

ERA does not have the legal responsibility to check and ensure the completeness, truthfulness, accuracy, or reliability of any content available via VVR.

ERA does not have the legal responsibility of removing any of the available information in case of a complaint based on the content of the information. However, it reserves the right at all times to disconnect or close or withdraw users' accounts.

5. Intellectual property rights and confidentiality

ERA has no ownership rights over the data registered in the NVRs made available via the VVR. VVR is solely allowing for the consultation of the information. Any available information including electronic copies, are intellectual property of the entity who issued or legally submitted them.

To the extent permitted by their respective applicable legal framework, in particular on the access to information, all users undertake to treat in the strictest confidence and not to divulge to third parties any sensitive information and content of available data registered in the NVRs and accessed to via the VVR.

ERA is subject to the requirements of [Regulation \(EC\) No 1049/2001](#) of the European Parliament and of the Council of 30 May 2001 regarding public access to European Parliament, Council and Commission information and to the Arrangements to be applied for public access to documents" - [Annex to MB Decision n°145 of 29 November 2016](#).

National authorities are subject to their obligations stemming from their national law on access to information.

6. Protection of personal data submitted in VVR

ERA is committed to user's privacy. Our privacy statement <https://www.era.europa.eu/content/data-protection> sets out the details about the way ERA processes personal data that we collect from and about you and how we may use your information in accordance with the [Regulation \(EU\) 2018/1725](#) of the European Parliament and of the Council of 23 October 2018 on the protection of individuals with regard to the processing of personal data by the Union institutions, bodies, offices and agencies and on the free movement of such data.

7. Availability of VVR

ERA aims to minimise disruption caused by technical failures, maintenance of the IT system or unforeseen circumstances. However, ERA cannot guarantee that VVR will not be interrupted for maintenance or otherwise

affected by any technical problem or other circumstances. ERA will bear no liability with regard to such problems if caused by force majeure⁴.

8. Applicable law and competent court

These Terms of Use shall be governed by the European Union law supplemented where necessary by the national substantive laws of France.

Any claim against ERA which could not be first resolved amicably between the parties must be addressed to:

The General Court of the European Union

<http://curia.europa.eu/>

It is also possible to complain against ERA to the European Ombudsman pursuant to Article 228(1) of the Treaty on the Functioning of the European Union and in accordance with the conditions laid down in the Decision of the European Parliament of 9 March 1994 on the regulations and the general conditions governing the performance of the Ombudsman's duties (Official Journal of the European Union, L 113 of 4 May 1994):

European Ombudsman

1, Avenue du Président Robert Schuman –CS 30403

FR-67001 Strasbourg Cedex

<http://www.ombudsman.europa.eu>

9. Contact details

In case of questions and technical issues related to Register ECVVR, please contact the Service Desk at servicedesk@era.europa.eu or use the [“Contact us”](#) form in ERA website.

⁴ Force majeure shall mean any unforeseeable and exceptional situation or event beyond the control of ERA which prevents or delays either of the parties from performing any of their obligations related to ECVVR, which was not due to error or negligence of ERA, and which could not have been avoided by the exercise of due diligence.